



Northern Illinois
University



CYBER SECURITY:

BEST PRACTICES FOR

INTERNATIONAL

BUSINESS

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Overview of Presentation

- Assessment of the current threat landscape and attack modes
- Best Practices to protect your business, property and customers
- Future of cyber threats and security measures

Current Threat Landscape

- Comparisons indicate that:
 - Average bank robbery amounts to \$2,500
 - Average bank fraud amounts to \$25,000
 - Average computer crime amounts to \$500,000
- Current Cybercrime estimate:
\$100bn to \$3trn
- But:
 - Large aspects of business are conducted online
 - Opt-out is not an option





Example: Target

- Exposed credit card and personal data on more than 40, 70, 110 million consumers
- POS malware collected credit card data
- 2 questions:
 - How did the malware get in ?
 - How did the “loot” get out ?



Example: Target

- Accessed Target system via stolen credentials
 - Outside vendor: HVAC contractor
 - Infected via email: Citadel malware
 - free version of Malwarebytes Anti-Malware
- Access limited to electronic billing, contract submission and project management
- Access via portal: privilege escalation via Active Directory



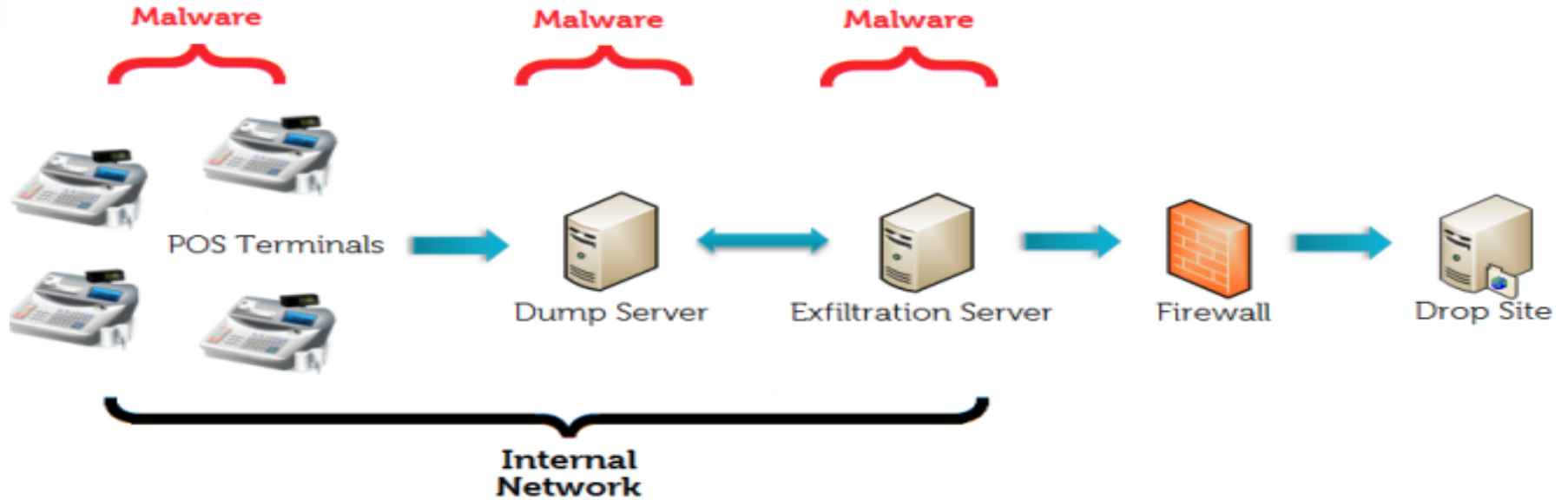
Example: Target

- Reconnaissance:
 - Target's Supplier Portal: includes wealth of information for vendors/suppliers about how to interact with the company, submit invoices, etc.

Example: MS Excel file, with meta data
reveals: user name, internal host name



Example: Target





The Problem with Credit Cards

- US uses swipe and sign
- Any world traveler knows:
Chip and PIN
- Why US behind ?
 - US is largest market: in the past fraud elsewhere
 - Cost of infrastructure upgrade





Next Steps for Credit Cards

- Non-US: adopted EMV system
 - Chip and PIN
- Half of credit card fraud now occurs in US
- US migration
 - Chip and signature
 - Chip and PIN
- BUT: online transactions ?





Example: Apple iOS

- Technical detail: programming error in key routine of SSL handshake algorithm
 - Skips verification of server certificate
- Allows “man-in-the-middle” attack
- Scenario: intercept and decrypt the private contents of a supposedly secure connection



Example: NSA vs. RSA

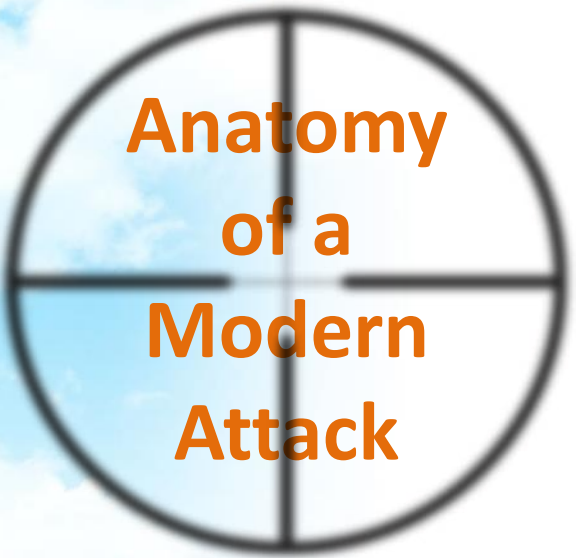
- RSA algorithm key to security protocols
- RSA had consulting contract with NSA
- US corporation provide Internet infrastructure components:
 - Microsoft, Google, Cisco, ...
- Ex.: Huawei telecom equipment maker

Key to Success: Vulnerability

- a system susceptibility or flaw
- attacker access to the flaw
- attacker capability to exploit the flaw



- Software/system
 - Bug or feature
- Network
 - Protection, architecture
- Devices
 - BYOD
- Access control: credentials
 - Management, escalation
- Organizational
 - Policies, plans & procedures



Anatomy of a Modern Attack

ADVANCED TARGETED ATTACK

- Reconnaissance: phishing
- Select vulnerabilities
- Delivery: infiltration
- Reconnaissance: lateral move
- Command & Control
- Apply payload
- Exfiltration
- Maintenance



What the Future holds

- Concept: Arms Race
- Future of cyber threats
 - expect zero-day vulnerabilities
 - arms bazaar of zero day vulnerabilities
- Security measures that are being developed
 - Education: increase awareness and sensitivity



Arms Race

- Should you be afraid of new technology
 - Lesser used, lesser exploited
- Example: MacOS
 - SSL breach
- Example: Cloud computing
 - Secured along host/topology lines
 - New factor: load balancing
 - Dynamic change of topology



Outlook: Attack Vectors

- Targeted attack types
 - Multiple & escalating path segments
- Exploit aging software/system
 - Java 6, Windows XP
- Internet of Everything: IoE
- Arms bazaar of vulnerabilities
- Botnets: Infrastructure for criminal community
- Deep web

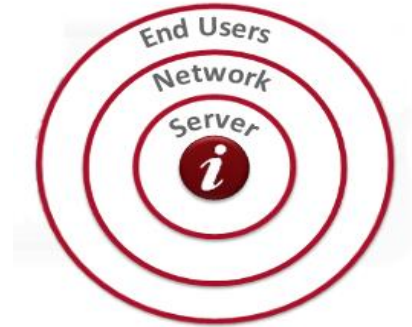


Now, let's concentrate on

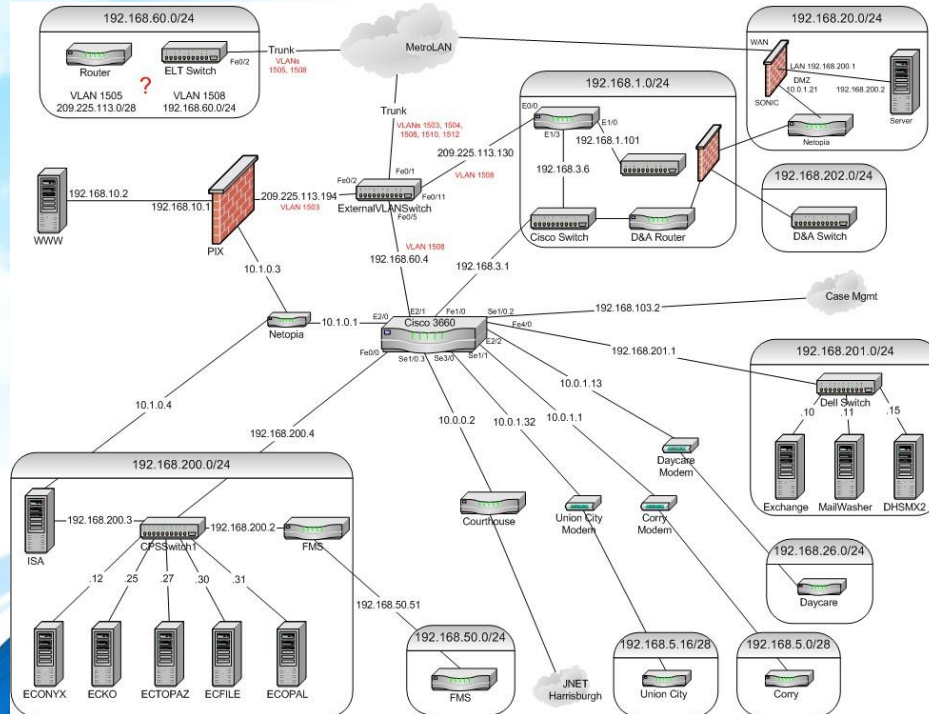


Best Practices for Companies

- Know your assets
 - Business critical data
 - Intellectual property, operational data
 - Customer data, communications
 - Business critical services
 - Your reputation



Best Practices: know your network



- Node location(s), cloud
- OS, platform systems
- Network
 - Topology/segmentation
 - Access points ?
- Encrypt: data & links
 - Maintain your keys



Access to Business Critical Data

TODAY'S ENDPOINTS





Secure BYOD



Manage the Devices

- Device Discovery
- Device Enrollment
- Device Provisioning
- Asset Tracking
- S/W Management
- Remote Control



Protect the Data

- Encryption
- Remote Wipe
- Remote Lock
- SIM Change/ Watch
- Feature Lock
- Password Policy



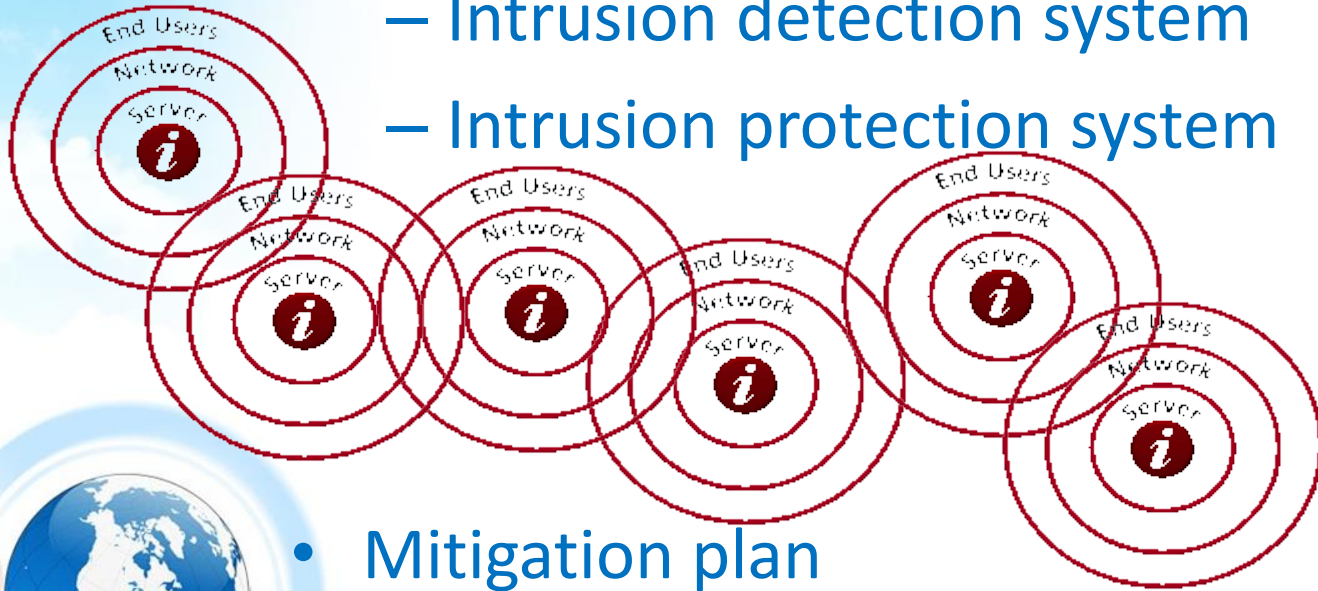
Secure the Devices

- Anti-Malware
- Firewall
- Web Threat Protection
- Email Security
- Call/ SMS Anti-Spam
- App Control/Lock-down

Central & Policy Management

Best Practices: monitor

- Monitor your assets
 - Intrusion detection system
 - Intrusion protection system



- Mitigation plan

Best Practices when Traveling Abroad

- Protect your information, communications and the devices you transmit information on
- Visit the State Department's website prior to visiting a country to update yourself on safety information
- Leave non-essential electronics at home: safe



Best Practices when Traveling Abroad

- Before you go – if you take it, protect it
 - Back up your electronic files
 - Remove sensitive data
 - Install strong passwords
 - Ensure antivirus software is up-to-date
 - Separate work from play



Best Practices when Traveling Abroad

- While traveling
 - Don't assume your information is safe – thieves can be invisible
 - Keep your eyes on your electronics
 - Smartphones may connect to local networks abroad: turn off PAN
 - Don't use the same passwords or PINs abroad that you do in the U.S.





Summary of Presentation

- Assessment of the current threat landscape and attack modes
- Best Practices that enterprises use to protect their business, property and customers
- Future of cyber threats and the security measures that are being developed



Comments & Questions

International Cyber Security

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